

ACTIONS/IDEAS

- Outreach: agreed that it is not the first priority at the moment, although we have been approached, there are informal channels anyway, those may be brought up to formal levels... Liaison with AfricaConnect, TF-MSP, etc.
- Standardization/Methodology promotion sub-group: HEAnet, NORDUnet, SURFnet, DANTE-GN3, BELNET, CESCO, CERN.
Use general mailing list under a label [workflow] in subject line.
 - Share motivations, business cases . Come up with a common recommendation.
 - Strategy on how to convince managers, customers, internal staff.
 - Common training on ITIL/eTOM (if appropriate) – TERENA can help out
- TF-NOC survey: last comments by next week. Will be sent out and analyzed by September. Next meeting in October.
- Open source NOC tool fest ???
Bring your software engineers, bring your codes/ licence, give a flash talk, share what can be shared.