

Schools on the Net

Success factors? Problems faced?

Sabine Jaume-Rajaonia
TERENA –TEC Member at Large

How to capture trends?

- After Amsterdam's workshop and this BoF discussion, some issues were raised and it would be interesting to try to get answers to next slides' questions.

What do schools need?

- High quality and secure IP service
- A help desk
- Content delivery
- Added value services (videoconferencing, directories, training etc...)
- ??????
- « someone who speaks the same non-technical expert language »

Success factors: can we fill this in?

Management issues	Economics	Technical issues	Politics
- Call center	-subsidies	- Provide access to content -	- Government support strategy policy
- Special services packaged for schools	-economies of scale	- Provide quality and security	- Research & Education Ministries collaboration
- University staff colaboration		- Provide Voice + data	
		- Can use schools as testbeds for some technical issues	
		-Fiber better than ADSL	

Problems faced : can we fill this in?

Management issues	Economics	Technical issues	Politics
		-Last mile issues	- Lack of established policy