



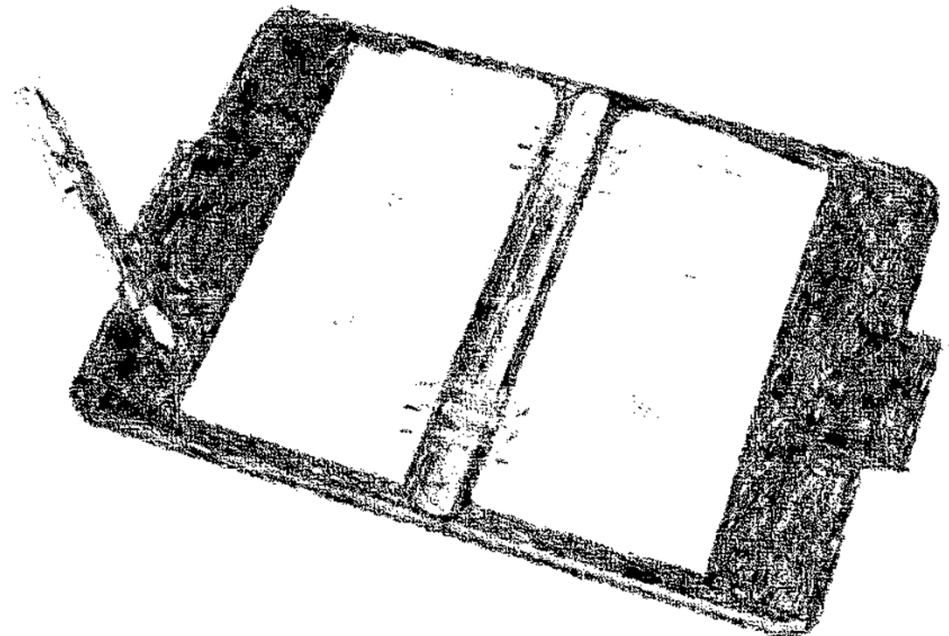
Survey Data

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Agenda

- Objectives
- Data Gathering
- Survey Details
- Survey Data
- Survey Analysis
- Conclusions

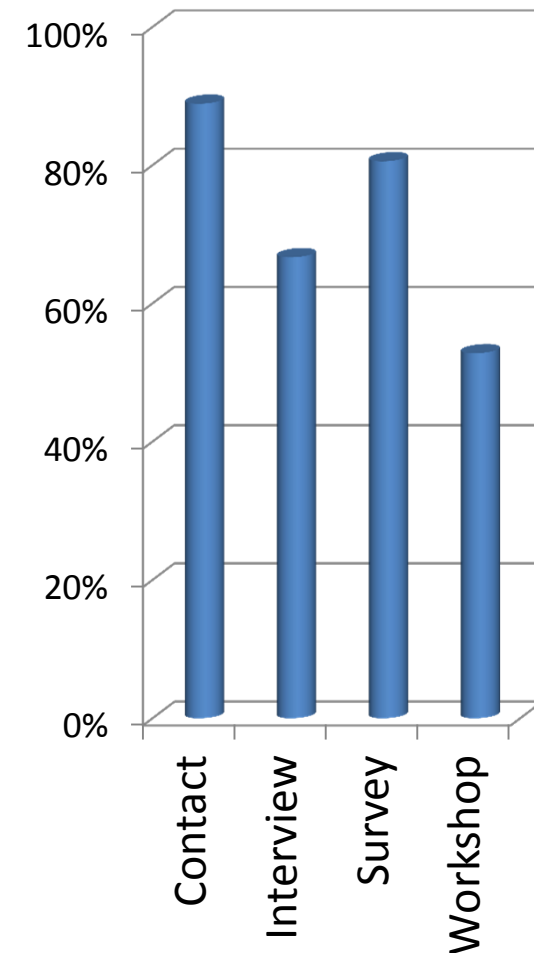


Objectives

- Under 30 minutes managerial survey about Videoconference Related Services
 - Primary target: NRENs
 - Secondary target: Users and Institutions
- Identify
 - Current Uses and Trends
 - Possible Services
 - Sinergies
 - Barriers
- Technical-info
 - 1st approach... managerial survey

Data Gathering Steps

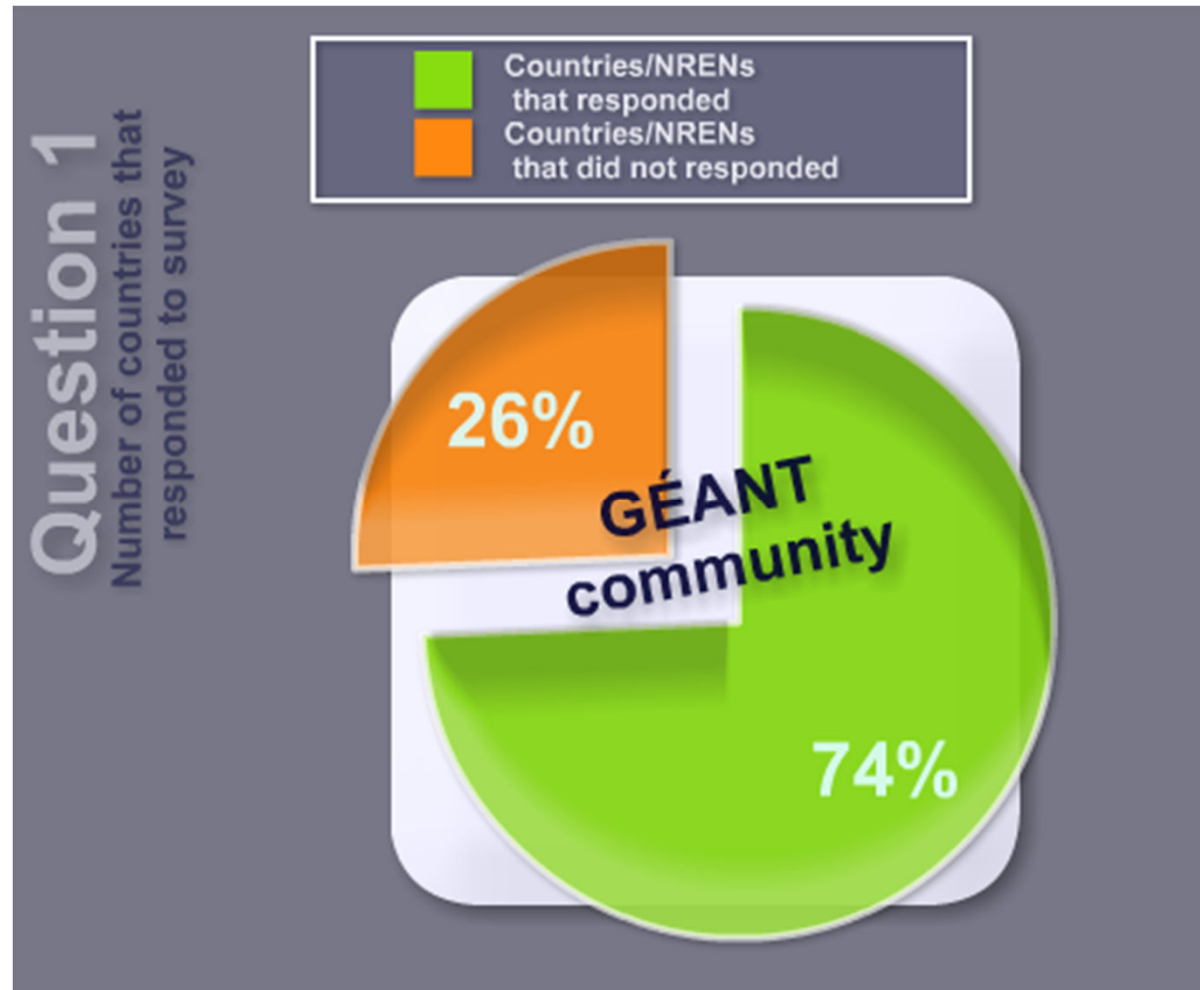
- Identify Videoconference Managers
 - 36 NRENs
 - 32 contacts confirmed
 - 2 unknown – 2 didn't confirmed
- Interview about Videoconference Services
 - Main questions
 - What is available now?
 - What is being planned to the future?
 - How a GEANT service could help?
 - 24 answered
- On-line Survey
 - 29 NRENs answered
- Workshop
 - 19 NRENs present



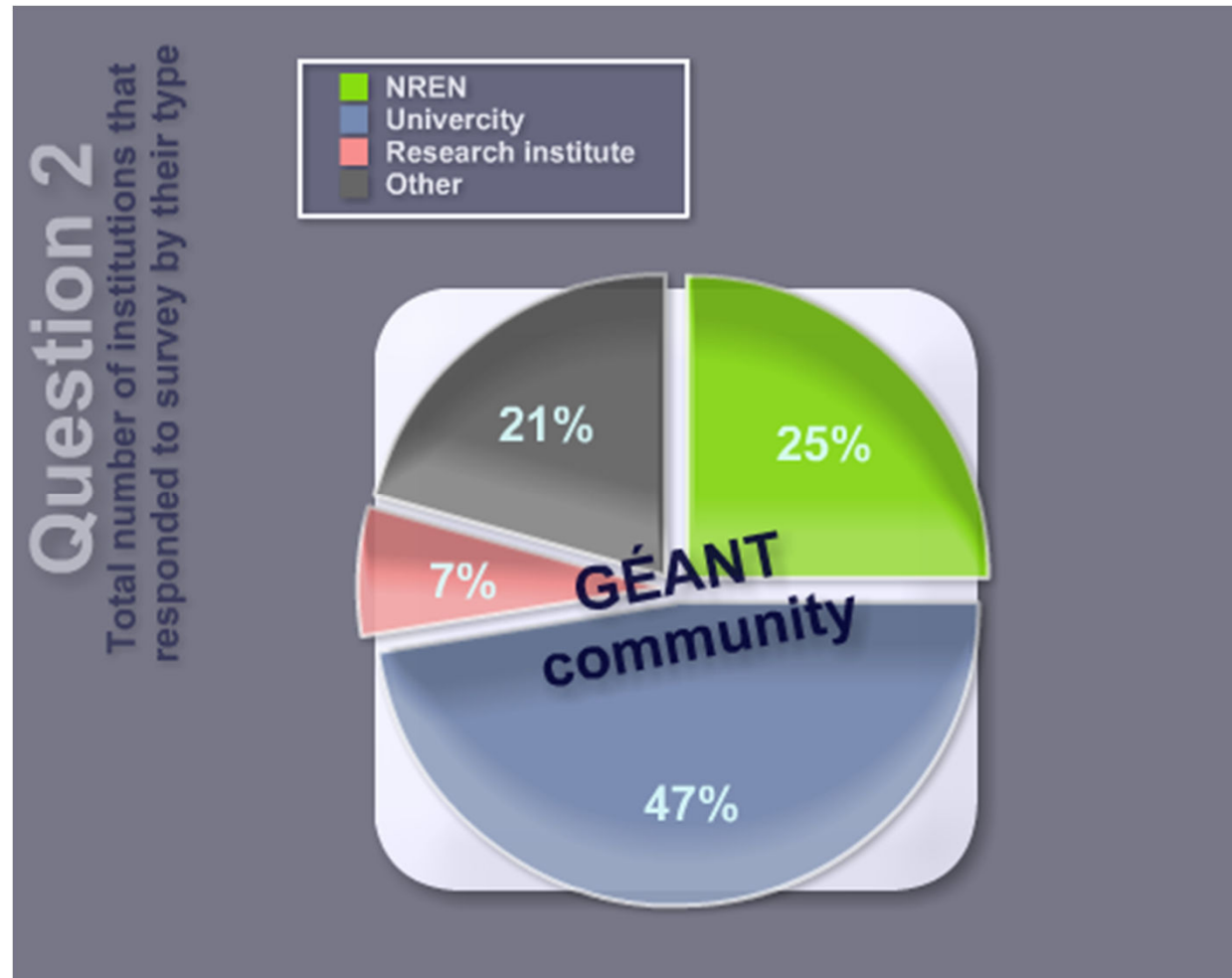
Survey Details

- Based on:
 - NRENs Interviews
 - Other similar surveys
 - eduCONF experience
- Constructed by:
 - eduCONF Team
 - NA2 GEANT
- On-line for 50 days:
 - 2010-08-12 – Survey Announcement
 - (eduCONF workshop mailing list, GEANT Connect, GEANT Intranet, GEANT WebSite, TERENA WebSite, ...)
 - 2010-10-01 – Survey Closing
- Graphs from CARNet

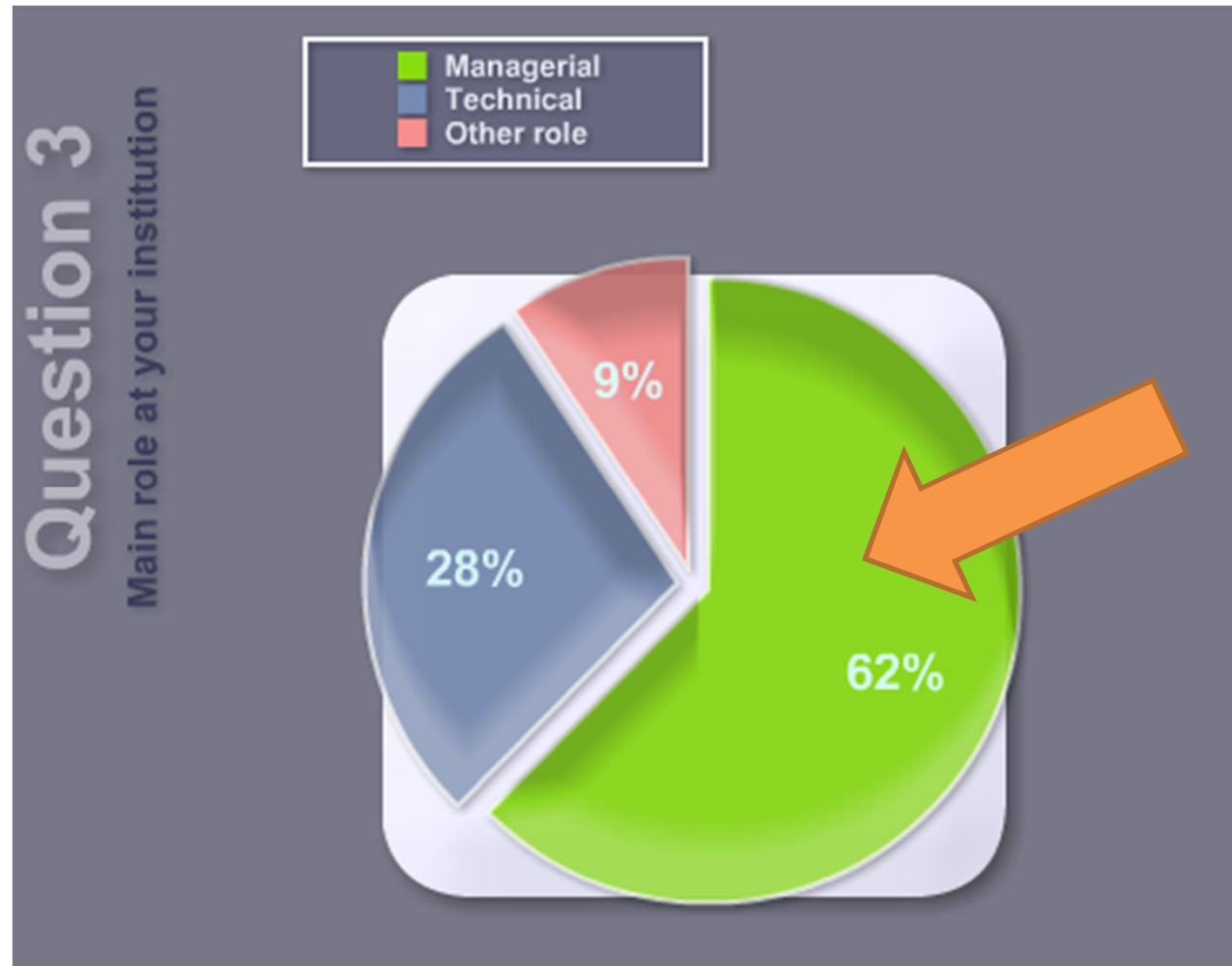
Countries Represented



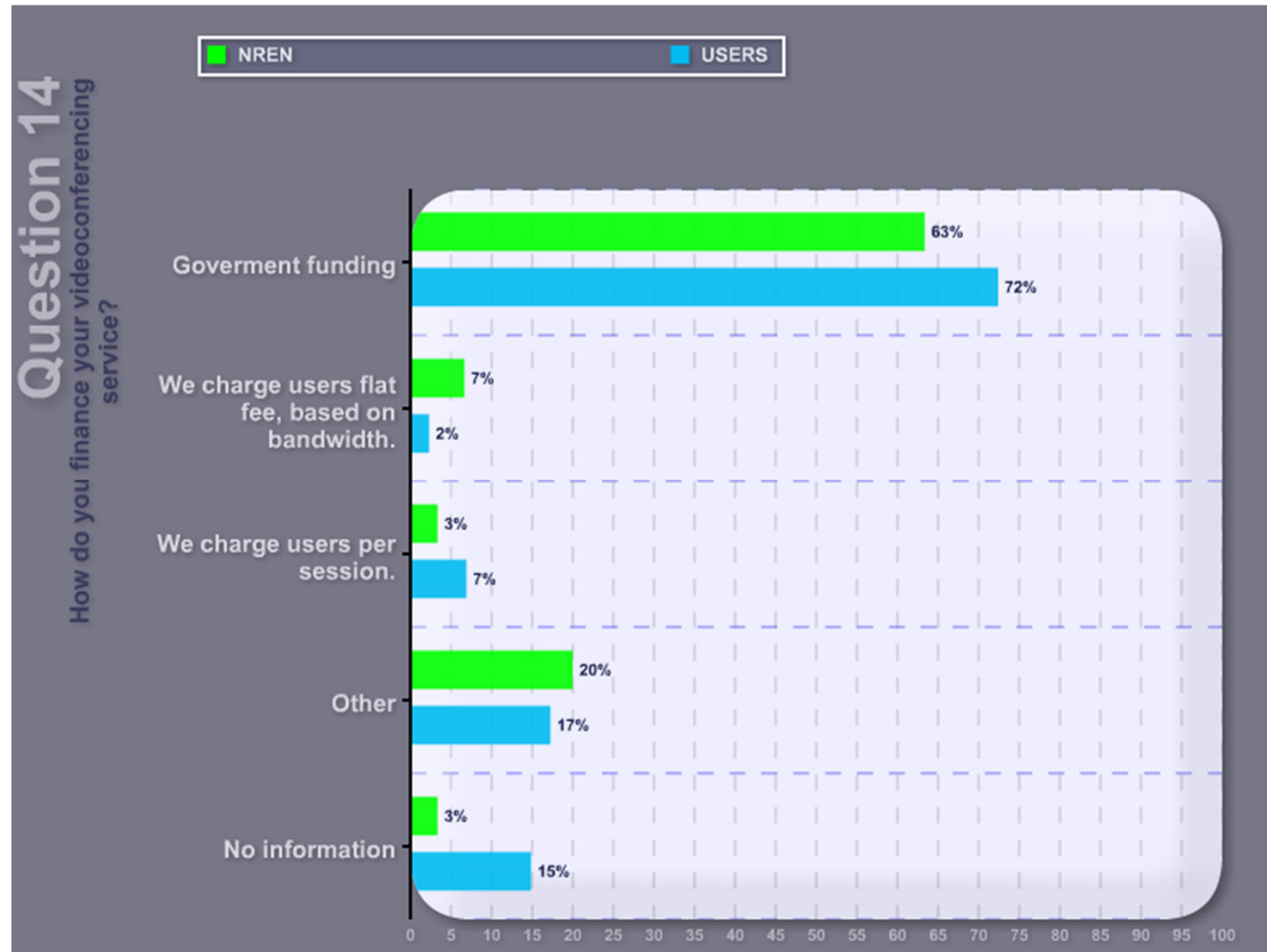
NRENs / Institutions / Others



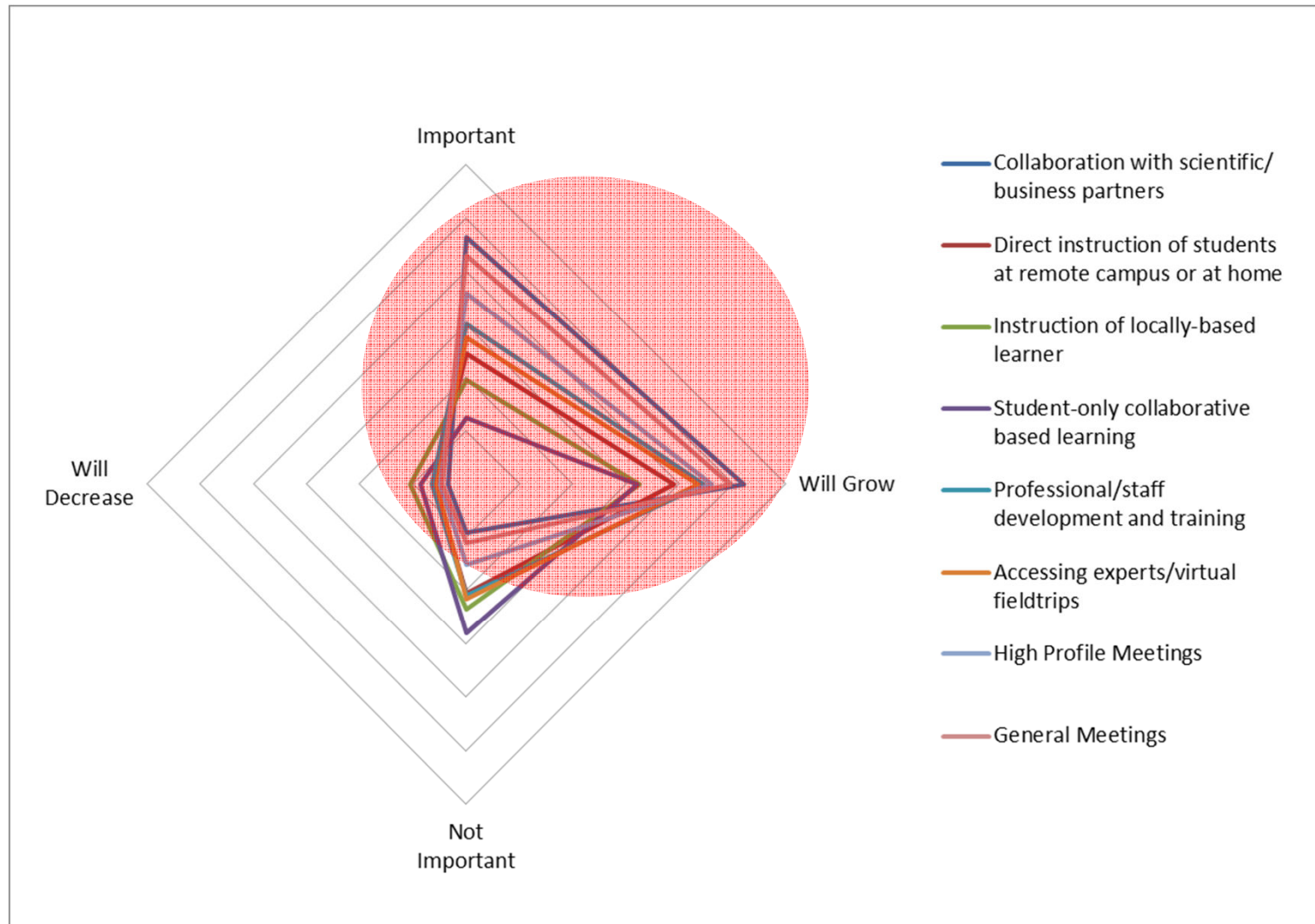
Roles







Services Funding



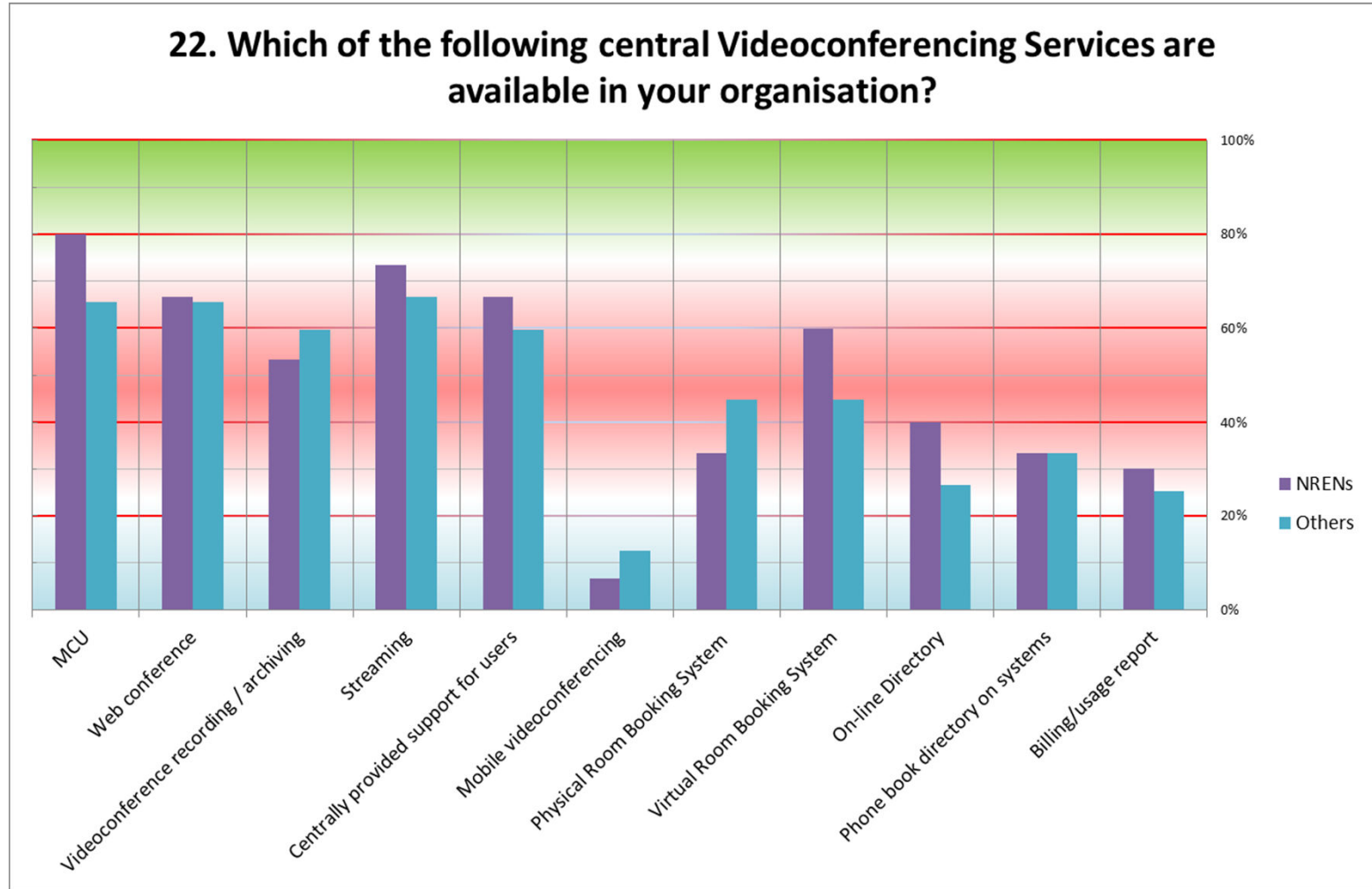
Videoconference is Important and will Grow!



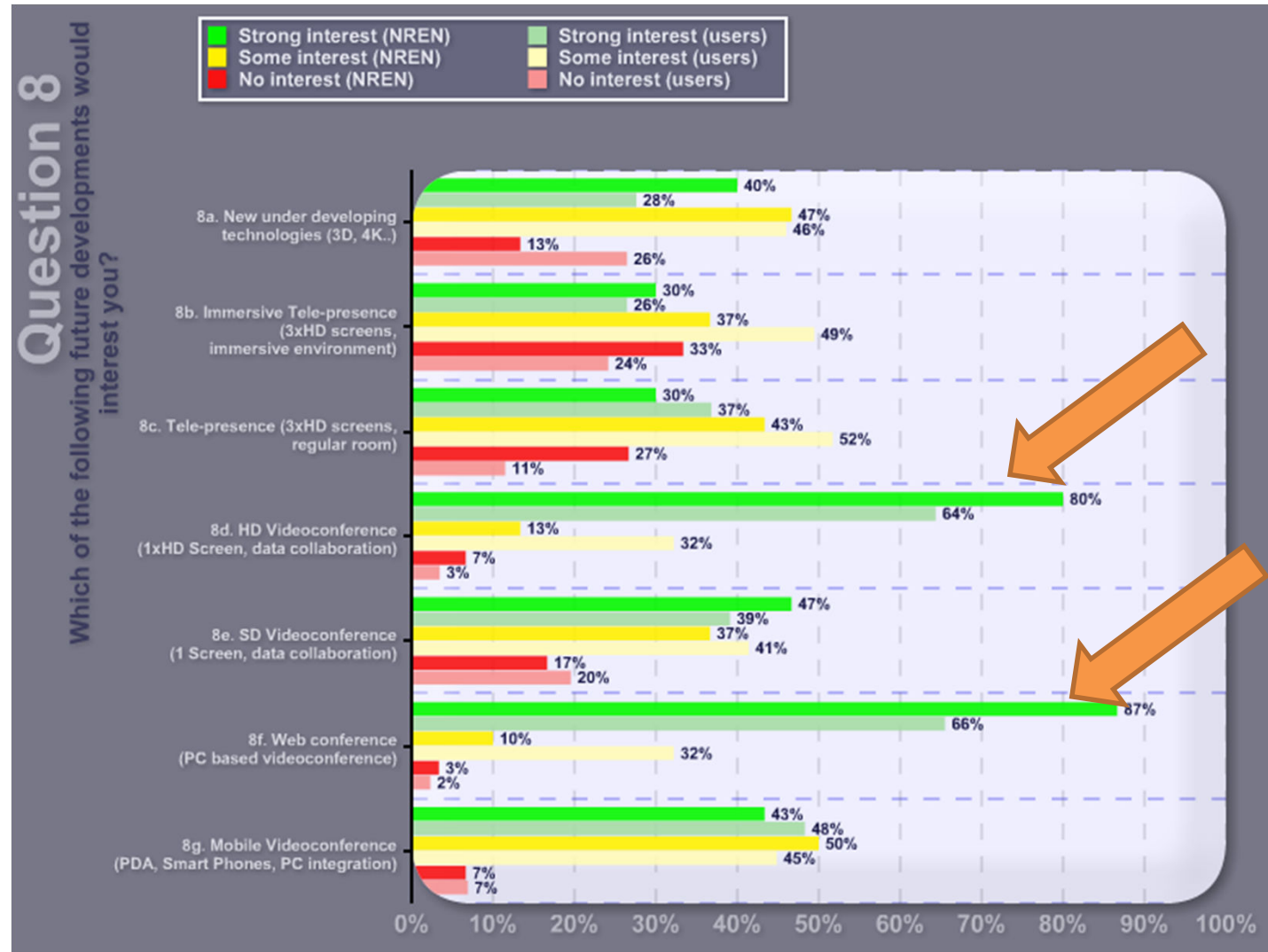
Importance and Growth

	Important	Will Grow	Not Important	Will Decrease
 Collaboration with scientific/ business partners	93	104	18	7
Direct instruction of students at remote campus or at home	49	78	41	12
Instruction of locally-based learner	39	65	47	21
Student-only collaborative based learning	25	64	56	17
 Professional/staff development and training	60	89	42	13
 Accessing experts/virtual fieldtrips	55	87	43	11
High Profile Meetings	72	92	30	10
 General Meetings	86	99	22	9

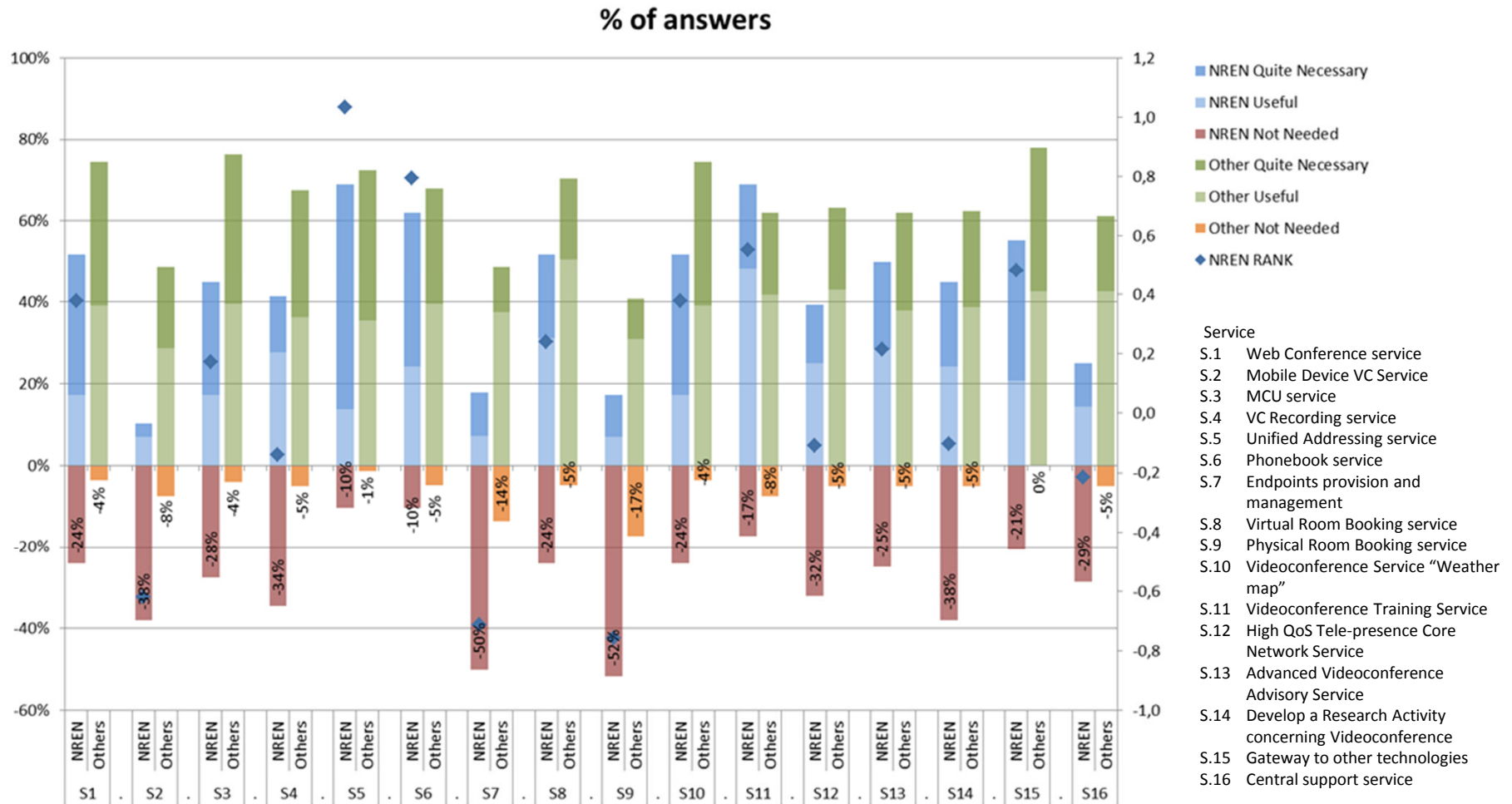
Services Available From NRENs and Others to Users



Future Developments

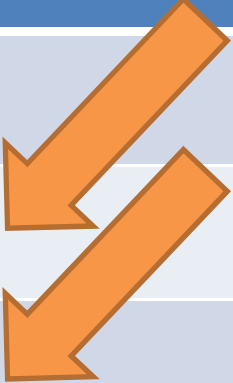


GEANT Service



Needs

	Service
S.1	Web Conference service
S.5	Unified Addressing service
S.6	Phonebook service
S.10	Videoconference Service “Weather map”
S.11	Videoconference Training Service
S.15	Gateway to other technologies



No Needs

	Service
S.2	Mobile Device VC Service
S.4	VC Recording service
S.7	Endpoints provision and management
S.9	Physical Room Booking service
S.12	High QoS Tele-presence Core Network Service
S.14	Develop a Research Activity concerning Videoconference



Conclusions

- Most Users have access to core infrastructure
Videoconference Services
- “reachability” issues
- Compatible with “Government Funding”
- High interest in WebConference
- Traditional and High Profile meetings are the
“Killer Applications” for present Videoconference.
- **Videoconference is Important and will Grow!**